

PASCO COUNTY, FLORIDA  
INTEROFFICE MEMORANDUM

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TO: Honorable Chairman and  
Members of the Board of  
County Commissioners

DATE: 2/15/08 FILE: ES08-1051

THRU: Daniel R. Johnson  
Assistant County Administrator  
(Public Services)

SUBJECT: System Agreement with Verizon  
Select Services, Inc., for Enhanced  
9-1-1 (E9-1-1) Public Safety  
Answering Point (PSAP) Equipment  
Maintenance

FROM: Anthony F. Lopinto  
Emergency Services Director

REFERENCES: All Comm. Dists.

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It is recommended that the data herein presented be given formal consideration by the Board of County Commissioners (BCC).

DESCRIPTION AND CONDITIONS:

On April 3, 2001, the BCC approved the purchase of the E9-1-1 telephone system from Verizon. This system contains features for wired telephone subscribers, as well as full features for compatibility with wireless E9-1-1 services. Verizon was the primary contractor for this system. The original purchase included a one-year service warranty. Continued maintenance was not indicated as automatically renewable under the terms of the original BCC action. On January 14, 2003, the BCC approved the renewal of maintenance for subsequent fiscal years.

The 36-month agreement is \$303,256.68 for February 1, 2008, through January 31, 2011, and will be renewable for subsequent fiscal years.

ALTERNATIVES AND ANALYSIS:

1. Approval of this request will continue to provide software support for the E9-1-1 telephone system for all PSAPs Countywide.
2. Denial of this request will result in no 24-hour maintenance for the E9-1-1 telephone system and will result in necessary support being charged at Verizon's hourly rate for all services.

RECOMMENDATION AND FUNDING:

The Emergency Services Department recommends that the BCC approve the attached service agreement, authorize the Chairman to execute the originals provided, and direct the Board Records Department to distribute the agreement as follows: retain one original; send one to the Emergency Services Department, Land O' Lakes; and mail the remaining agreement to:

Verizon Select Services, Inc.  
Attention Mark Cunningham  
3608 Queen Palm Drive  
Tampa, FL 33619  
Federal ID No. 16-1337624TX  
Telephone (813) 829-2719

The total amount of \$303,256.68 will be paid from Account No. B156-642400-34604 in the next three years.

ATTACHMENTS:

1. System Agreement/Maintenance Services Exhibit (Three Originals)

AFL/BCJ/ai/pes081051